

Where Can You Buy Amtrak Tickets in Person? (2026)

This guide explains where you can buy Amtrak tickets in person, including staffed stations, kiosks, and travel agencies. Use these options for face-to-face support, cash payments, and last-minute bookings.

In-Person Ticket Options

Option	Where Available	Best For	Payment
Ticket Counters	Major stations	Full service	Cash & Card
Ticket Kiosks	Many stations	Quick purchase	Card
Travel Agencies	Select cities	Assistance	Varies
Small Stations	Limited stops	Boarding only	Not available

Major Stations with Ticket Counters

- 1 New York – Penn Station
- 2 Washington, D.C. – Union Station
- 3 Chicago – Chicago Union Station
- 4 Los Angeles – Union Station
- 5 Boston – South Station

Why Buy Tickets in Person?

- 1 Get help with routes and schedules
- 2 Pay with cash at counters
- 3 Make changes instantly
- 4 Ideal for complex itineraries

Important Tips

- 1 Arrive 30–60 minutes early
- 2 Check station hours before visiting
- 3 Use kiosks to skip lines
- 4 Carry ID if needed
- 5 Avoid peak travel times

Amtrak Ticket Deals & Support

Phone: +1(888) 929-3161